

Tasmanian Visitor Survey Field Research Officer

- Casual role
- Located at Flinders Island Airport
- Competitive rates: **\$35.72 per hour + \$0.98 per km travelled (to and from the airport)**
- Paid Training: \$31.75 per hour

Join Roy Morgan and be part of a team conducting face-to-face interviews that capture the views, experiences, and behaviours of travellers to Flinders Island. Our Field Research Officers play a vital role in collecting accurate, high-quality data informing government, business, and community decisions across the country.

What does the job involve?

- Interviewing visitors leaving Flinders Island Airport about their stay on the Island.
- Building rapport quickly, managing refusals and objections respectfully, and ensuring informed consent
- Recording interactions accurately on your device.
- Following safety and privacy protocols, maintaining strict confidentiality

This is a Roster-based role offering **1-2 shifts per month of 2 hours in length, with a mix of morning, daytime, evening and weekend shifts**. Rosters are scheduled at the end of each previous month for your easy planning.

All interviews are conducted using Roy Morgan's secure systems. We provide equipment, materials and full training, including a comprehensive training manual, and ongoing support from an experienced field team.

Who is best suited for this role?

- Anyone with flexible availability, who is looking to supplement their income.
- An organised self-starter who manages time well, keeps tidy records, and meets targets without constant supervision.
- A resilient, confident person who can bounce back from a "no" and stay friendly and professional with each traveller.
- A 'people person' - friendly, approachable, encouraging, helpful, patient.
- Someone reasonably comfortable with technology, confident using tablets and following on-screen scripts and instructions.

Previous interviewing / call centre / customer service experience is beneficial but not essential.

To be successful in this role, you will need to:

- Be available to work your rostered shifts
- Have a mobile phone and a current driver's license
- Be fluent in English (spoken and written) and have great communication skills.
- Have the right to work in Australia

How to apply

If this sounds like a fit for you – please email HR@roymorgan.com with the subject line "TVS Flinders Island interviewer"

We value diversity and encourage applications from Aboriginal and Torres Strait Islanders and people from all backgrounds.

Privacy Statement:

Roy Morgan is committed to protecting your privacy. You can read our privacy policy by clicking on the following link www.roymorgan.com/legal/privacy. The information provided by you will be used to assess and process your application for recruitment. To do this, we may share your information with any recruitment agency engaged to assist with our recruitment processes. Should you, at any time, choose not to proceed with your application you may exit the recruitment process by emailing hr@roymorgan.com and advising us in writing of your decision.